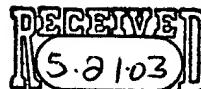


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P.2 PL8**Official**

Attorney Docket No. 99P7449US

PATENT**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

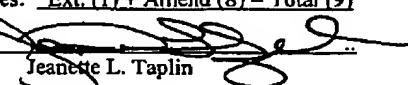
In re the application of)
 Xinzhong Leon Xu)
 Application No.: 09/241,335)
 Filed: February 1, 1999)
 For: INTERACTIVE VOICE RESPONSE)
 SYSTEMS WITH GENERAL-PURPOSE)
 BLOCKS)

Examiner: T. Teague

Art Unit: 2645

Certificate of Facsimile Transmission

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Date of Trans.: May 21, 2002Fax Number: 703-872-9314No. of Pages: Ext. (1) + Amend (8) = Total (9)By: 
Jeanette L. Taplin**AMENDMENT B**

Assistant Commissioner for Patents
 Washington, D.C. 20231

Sir:

In response to the second, non-final Office Action mailed December 12, 2002, please amend the application as follows. A petition for Extension of Time for 3 months is enclosed herewith.

In the Claims

Please amend claim 23 as follows:

1. (previously amended) An interactive voice response system, comprising:

SN: 09/241,335

Docket: 99P7449US